

resilience

the capacity to recover quickly from difficulties



CareGivers
of America
Home Healthcare Services

Generally speaking, people consider others to be resilient when they:

- Have a MORE consistently positive outlook**
- Deal with each difficult situation they face without great difficulty**
- Don't exhibit excessive negative emotions during difficult times**

Resilience in the workplace can help people recover from challenging experiences. It can also assist their growth and development.

Why is resilience important? People are happier and perform better if they aren't just keeping their heads above water.



Research shows that resilient employees engage in three specific behaviors:

Emotional regulation. This skill involves the ability to watch, recognize, and respond to our emotions effectively, so they don't impede our functioning.

Self-compassion. This behavior focuses on bringing mindful, kind, and forgiving attention to our experience. It aims to reduce harsh self-criticism.

Cognitive agility. This skill involves recognizing when our thinking about a situation has negative results. Then, we shift how we think about it in a way that benefits us.